

Employee Survey Dashboard - CGD

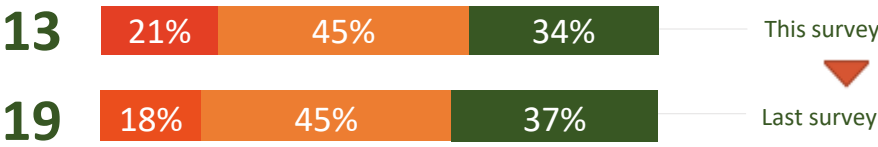
Overall results: CGD

March 2022

52% response rate

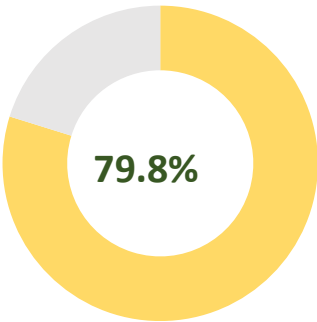
428 respondents
▲ 1% from last survey

Net Promoter Score



Expectations

I know what is expected of me at work?

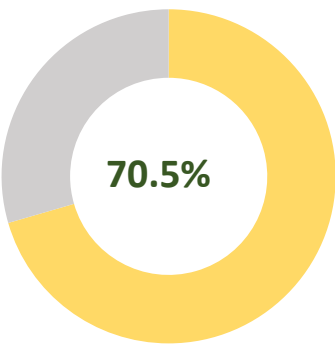


Last survey
79.0%

▲ 0.8% this quarter

Recognition

I receive recognition for doing good work?

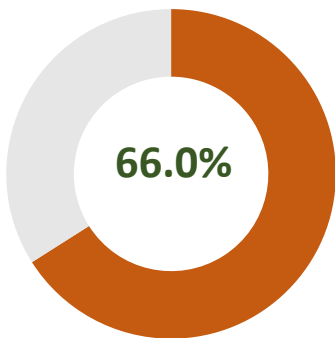


69.8%

▲ 0.7% this quarter

Communication

I am happy with the communication from the executive team?

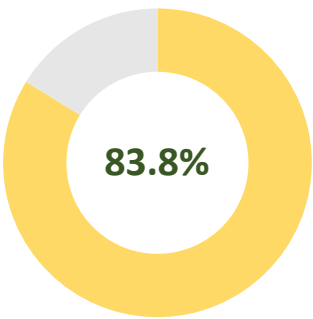


67.0%

▼ -1.0% this quarter

Team

My team is committed to doing good work

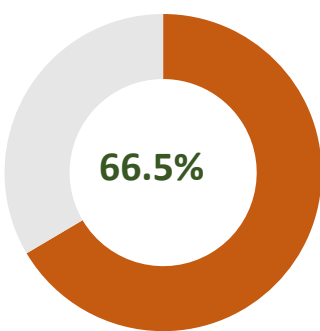


85.3%

▼ -1.5% this quarter

Future

I am happy about my future at this organisation

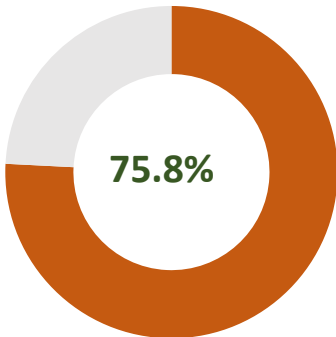


70.5%

▼ -4.0% this quarter

Safety

I work in a safe environment

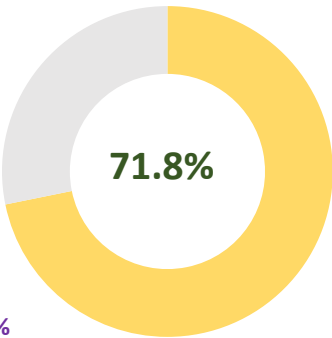


77.5%

▼ -1.7% this quarter

Resources

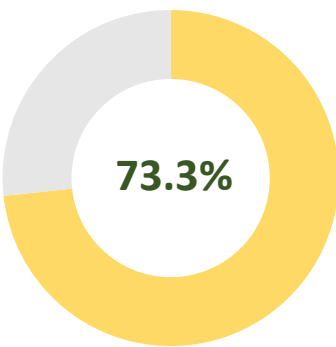
I have the tools and resources to do my job



71.3%

▲ 0.5% this quarter

Overall



74.3%

▼ -1.0% this quarter

Legend

- People are highly unsatisfied or unsatisfied
- People are neutral or indifferent
- People are satisfied
- People are highly satisfied

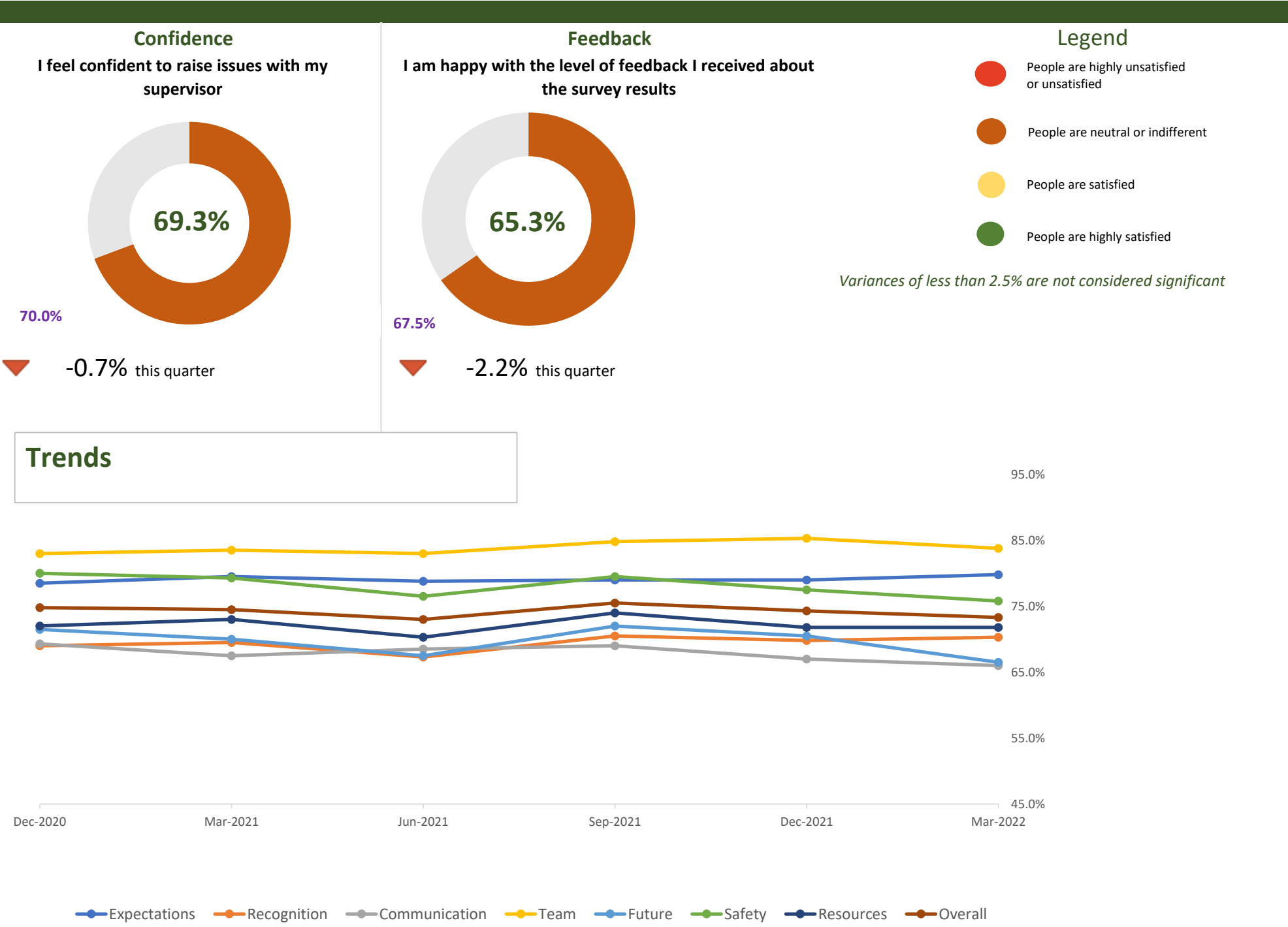
Variances of less than 2.5% are not considered significant

Favourability index



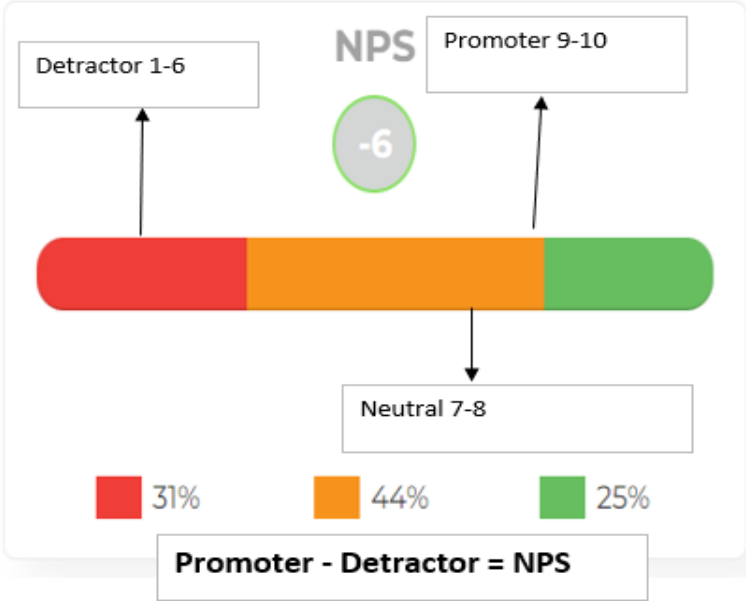
9% 16% 75%

This is the breakdown of emoji taps as a percentage. The more green, the more times staff selected green emoji, meaning staff are engaged and satisfied



Explanations

Net Promoter Score
The Net Promoter Score (NPS) is a scaling question from 1-10.
The question is 'How likely are you to recommend our organisation as a great place to work to family and friends?'



Colour Code Definitions

- Less than 49% (RED)**
- By and large people feel **highly unsatisfied or unsatisfied** with the performance in a particular area. This is something requiring immediate attention and put in remedial actions.
- Between 50% and 69% (ORANGE)**
- Overall people feel **Neutral or indifferent**. It is advised remedial action is taken to better engage.
- Between 70% and 84% (YELLOW)**
- Generally, people feel **satisfied** with the performance in this area, however, you could do more to further engage them.
- Greater than 85% (GREEN)**
- People are **highly satisfied** with the performance in this area, you should look to maintain this level of satisfaction