



Employee FAQs

- Lights, lock, delivery, maintenance, emergency road side assistance, and insurance are included in 2 week trial and lease.
- Leases can last up to 5 years at which point the e-bike has zero residual value and the rider can retain ownership or hand the e-bike back to E-stralian.
- Should the employee leave their employer (mid lease), they can bring the lease over to their new employer (by assisting E-stralian to implement salary packaging), the rider can give the e-bike to one of their co-workers, or the rider can return the e-bike to E-stralian and pay a penalty.
- Liability insurance can be purchased for an additional \$5/month.
- Riders receive 6 month diagnostic tests to ensure the e-bike usage aligns with prescribed usage (lease can be modified based on results)
- The ATO ruling states that the e-bike needs to be used primarily for commuting to work. E-stralian can provide the customer with a 12 week log book template to record usage during the first year of the lease to demonstrate to the ATO. This logbook can be reused for a period of 5 years.

