

Employee Survey

Overall results CGD

March 2021

29%

RESPONSE RATE

240 respondents

↓ 12%

decrease
in respondents this quarter

Net Promoter Score 18 (last survey 23)

19% (18%)

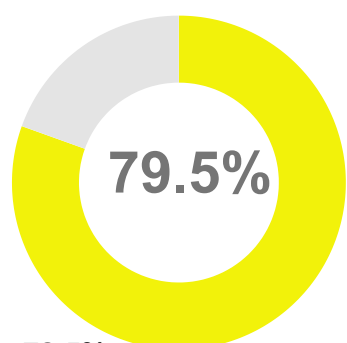
44% (41%)

37% (41%)

This is a rating score indicating how likely survey respondents are to recommend CGD as a great place to work. The overall score remained the same this quarter.

Expectations

I KNOW WHAT IS
EXPECTED OF ME AT
WORK?

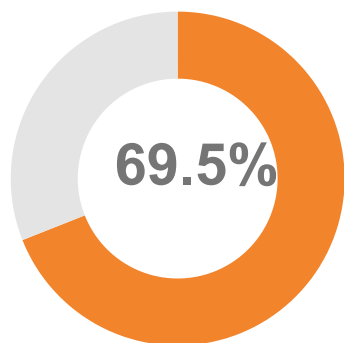


78.5%
(last survey)

NO SCORE CHANGE*
this quarter

Recognition

I RECEIVE
RECOGNITION FOR
DOING GOOD WORK?

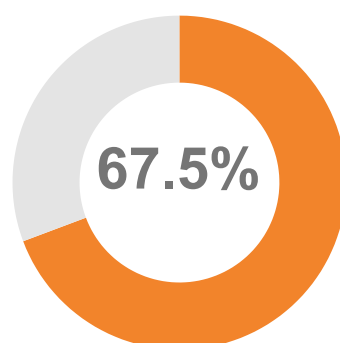


69%

NO SCORE CHANGE
this quarter

Communication

I AM HAPPY WITH THE
COMMUNICATION
FROM THE EXECUTIVE
TEAM

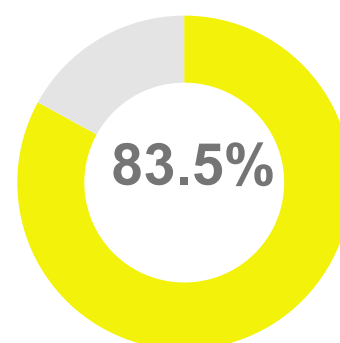


69.3%

NO SCORE CHANGE
this quarter

Team

MY TEAM IS
COMMITTED TO DOING
GOOD WORK

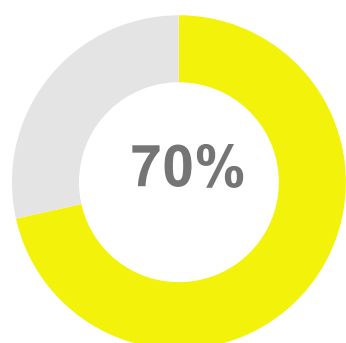


83%

NO SCORE CHANGE
this quarter

Future

I AM HAPPY ABOUT MY
FUTURE AT THIS
ORGANISATION

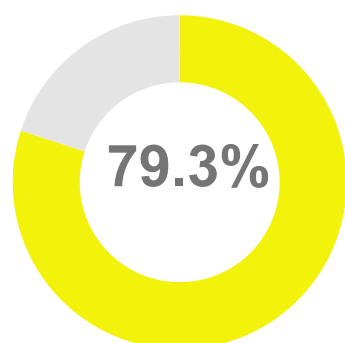


71.5%

NO SCORE CHANGE
this quarter

Safety

I WORK IN A SAFE
ENVIRONMENT

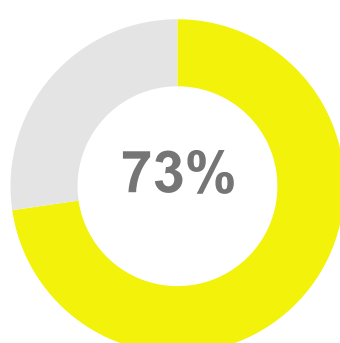


80%

NO SCORE CHANGE
this quarter

Resources

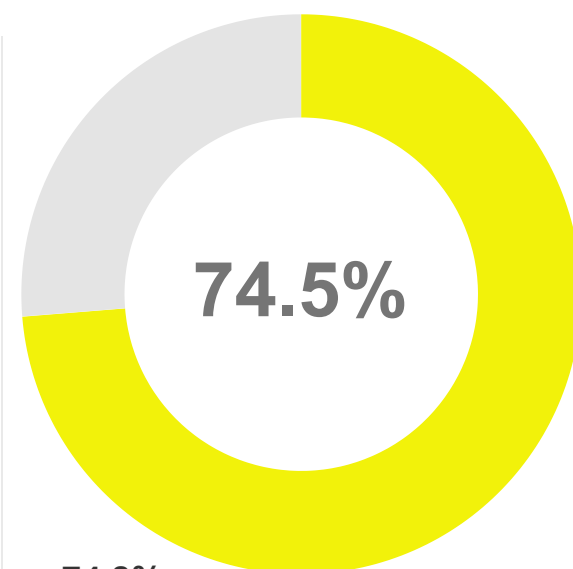
I HAVE THE TOOLS AND
RESOURCES TO DO MY
JOB



72%

NO SCORE CHANGE
this quarter

Overall



74.8%
(last survey)

NO SCORE CHANGE
this quarter

 People are highly unsatisfied or
unsatisfied

 People are neutral or indifferent

 People are satisfied

 People are highly satisfied

Favourability index

This is the breakdown of emoji taps as a percentage. This quarter, 78% of respondents tapped Very Happy or Happy. This reflects a small overall increase in satisfaction over the quarter and means our staff continue to be engaged and satisfied. (Last quarter = 78%)



8% 15% 77%



* For a score change to register, a variance of greater than 2.5% must occur between surveys