

Employee Survey

Overall results CGD

Sept 2020

56%

RESPONSE RATE
443 respondents

↓ -%

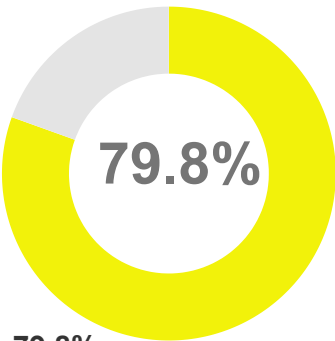
No change
in respondents this quarter

Net Promoter Score **23** (last survey 20)
17% (18%) 43% (44%) 40% (38%)

This is a rating score indicating how likely survey respondents are to recommend CGD as a great place to work. The score increased by 3 this quarter.

Expectations

I KNOW WHAT IS
EXPECTED OF ME AT
WORK?

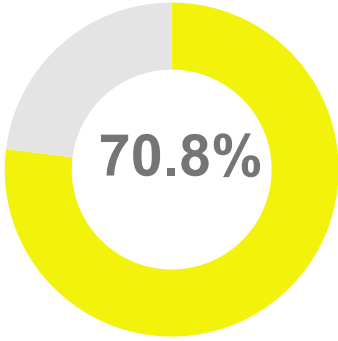


79.8%
(last survey)

NO SCORE CHANGE*
this quarter

Recognition

I RECEIVE
RECOGNITION FOR
DOING GOOD WORK?

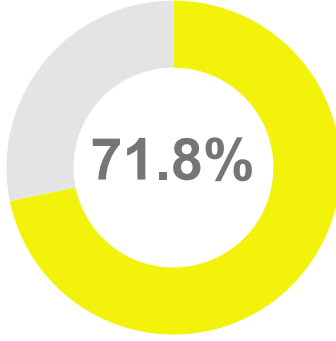


68.8%

NO SCORE CHANGE
this quarter

Communication

I AM HAPPY WITH THE
COMMUNICATION
FROM THE EXECUTIVE
TEAM

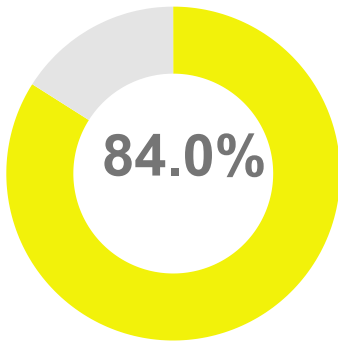


71.8%

NO SCORE CHANGE
this quarter

Team

MY TEAM IS
COMMITTED TO DOING
GOOD WORK

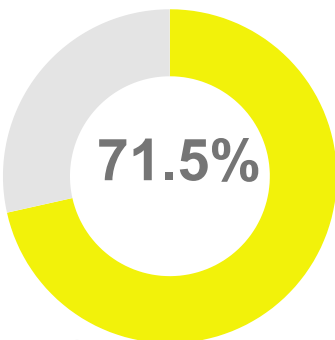


83.3%

NO SCORE CHANGE
this quarter

Future

I AM HAPPY ABOUT MY
FUTURE AT THIS
ORGANISATION

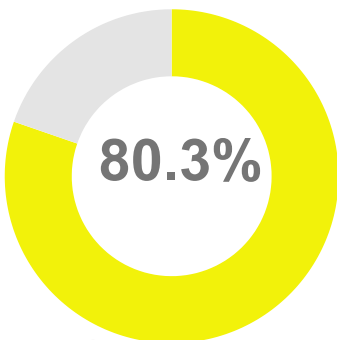


71.5%

NO SCORE CHANGE
this quarter

Safety

I WORK IN A SAFE
ENVIRONMENT

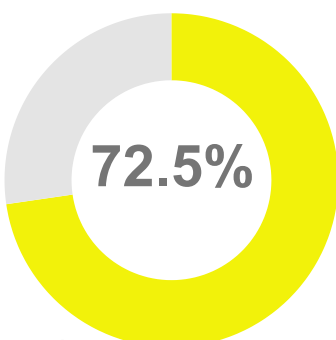


78.8%

NO SCORE CHANGE
this quarter

Resources

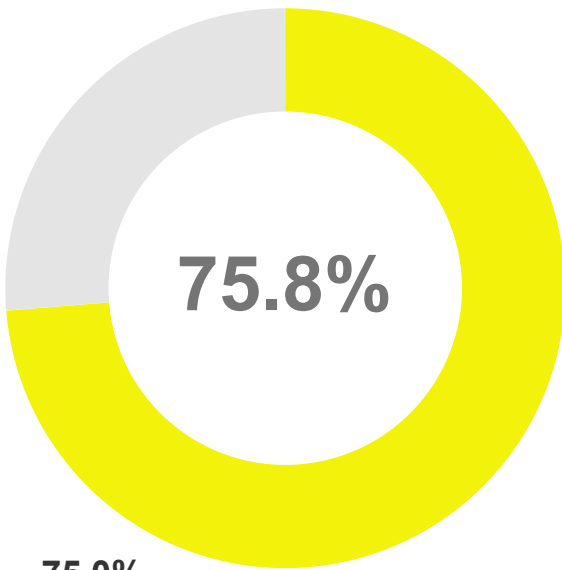
I HAVE THE TOOLS AND
RESOURCES TO DO MY
JOB



72.8%

NO SCORE CHANGE
this quarter

Overall



75.0%
(last survey)

NO SCORE CHANGE
this quarter

 People are highly unsatisfied or
unsatisfied

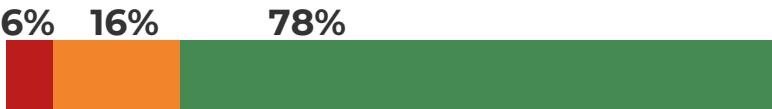
 People are neutral or indifferent

 People are satisfied

 People are highly satisfied

Favourability index

This is the breakdown of emoji taps as a percentage. This quarter, 78% of respondents tapped Very Happy or Happy. This reflects a small overall increase in satisfaction over the quarter and means our staff continue to be engaged and satisfied.



* For a score change to register, a variance of greater than 2.5% must occur between surveys